



LITTLE TOWN ON LAKE MAXINKUCKEE

August 18, 2020

John Smith  
200 East Washington  
Culver, IN 46511

RE: Utility Account for «Local\_Address»

Dear Mr. Smith,

I hope this finds you healthy and safe.

The purpose of this letter is to make you aware of your utility bill of \$300 for 200 East Washington. At this point, \$200 of the balance is 90 days past due. I want to advise you that the governor let the moratorium on utility shut offs for non-payment and suspension of late fees expire on August 14. If you haven't already, please pay your balance or set up a payment plan with the Town.

Beginning September 16, we will once again apply late fees to current balances. Also, shut off notices will be distributed to accounts who are 90 days past due and who do not have a payment plan. Shut offs will be scheduled for September 24 if payment or arrangements are not made.

We realize this is a difficult time for many residents. We are willing to work with you to set up a payment plan up to 24 months to get caught up. To get additional help, you can dial 2-1-1 to get information and referrals for social service agencies, programs, and community resources, including financial assistance for utilities.

Other avenues for assistance include:

**Union Township Trustee Marlene Mahler (utility assistance)**

300 W. Jefferson, Culver  
574.842.4260

Office hours: Monday and Thursday, 1 – 4 p.m.

**Neighborhood Center (utility and food assistance)**

[www.helpingmcfamilies.org](http://www.helpingmcfamilies.org)  
574.936.3388

**Link to Hope (rent and mortgage assistance)**

[www.linktohopemarshallcountyin.com/apply](http://www.linktohopemarshallcountyin.com/apply)  
574.941.2273

If you have any questions or would like to set up a payment plan, please do not hesitate to contact Town Hall at 574.842.3140.

Sincerely,

Karen Heim  
Clerk-Treasurer